### CP-6921-C-K9 Datasheet



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### Overview

Cisco Unified IP Phone 6921 is an innovative endpoint that delivers affordable, business-grade voice communications and support for video communications services to customers worldwide.

The Cisco Unified IP Phone 6921 supports two lines and offers a full-duplex speakerphone for a more productive, more flexible, and easier-to-use endpoint experience. The Cisco Unified IP Phone 6921 supports multi-call per-line appearance, offering end user the opportunity to handle multiple calls per directory number (DN). Fixed keys for hold, transfer, and conference; tri-color LED line and feature keys also make the phone simpler and easier to use.

The Cisco Unified IP Phone 6921 offers greater personalization, with the choice of two colors and two handset style options. Right-to-left language presentation is also supported on the displays, addressing the language localization needs of global customers.

The Cisco Unified IP Phone 6921 is also more energy-efficient and eco-friendly, in support of customer green initiatives. A Deep-Sleep option provides energy savings. With this option, the Cisco Unified IP Phone 6921 consumes up to 50 percent less power in off-hours versus when the phone is idle during normal business hours. In addition, reground and recyclable plastics deliver a more earth-responsible solution.

### **Quick Specification**

#### Table 1 shows the quick specification.

Specification	Description
Firmware upgrades	You can download firmware changes from Cisco.com.
Software upgrades	Software upgrades are supported with a Trivial File Transfer Protocol (TFTP) server.
Dimensions (H x W x D)	Cisco Unified IP Phone 6921: 164 x 188 x 205 mm (6.4 x 7.4 x 8.1 in.).
Weight	Cisco Unified IP Phone 6921: Standard: 1031g (36 oz); Slimline: 940g (33 oz).
Phone casing composition	Polycarbonate acrylonitrile butadiene styerene (ABS) plastic.





Figure 1 show the appearance of the CP-6921-C-K9.



### **Product Details**

### Table 2 shows power requirements.

Power Requirement	Description
IEEE 802.3af PoE	The phones can receive power from IEEE 802.3af-compliant blades.

### Table 3 shows AC region and Country-Specific power cords.

Part Number	Country
CP-PWR-CORD-AP=	Asia Pacific
CP-PWR-CORD-AR=	Argentina
CP-PWR-CORD-AU=	Australia
CP-PWR-CORD-CE=	European Community
CP-PWR-CORD-CN=	China
CP-PWR-CORD-JP=	Japan
CP-PWR-CORD-NA=	North America
CP-PWR-CORD-SW=	Switzerland
CP-PWR-CORD-UK=	United Kingdom



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#### Table 4 shows temperature ratings.

Temperature Variable	Description
Operating temperature	32 to 104°F (0 to 40°C)
Relative humidity	10 to 95% (noncondensing)
Storage temperature	14 to 140°F (-10 to 60°C)

### **Get More Information**

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# Specification

	CP-6921-C-K9 Specification	
General		
Product Type	VoIP phone	
Body Color	Charcoal	
Body Material	ABS plastic	
	Phone Features	
Call Services	Voice Mail, Caller ID, Call Transfer, Call Hold	
Dialer Type	Keypad	
Dialer Location	Base	
Conference Call Capability	Yes	
Speakerphone	Yes (digital duplex)	
Menu Operation	Yes	
Function Buttons	Conference button, transfer button, hold button	
Volume Control	Yes	
Ringer Control	Yes	
Indicators	Voice message waiting indicator	
Firmware Upgradable	Yes	
IP Telephony		
Main Features	Multiple VoIP protocol support, integrated Ethernet switch	
VoIP Protocols	SCCP, SIP	
Voice Codecs	G.729a, G.729ab, G.711u, G.711a, iLBC	

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Lines Supported	Multiline
Quality of Service	IEEE 802.1Q (VLAN), IEEE 802.1p
Power Over Ethernet (PoE) Support	Yes
Network Protocols	TFTP, Cisco Discovery Protocol (CDP)
Network Ports Qty	2 x Ethernet 10Base-T/100Base-TX
Voice Features	Comfort noise generation (CNG), voice activity detection (VAD)
	Display
Туре	LCD display - monochrome
Display Location	Base
Display Resolution	396 x 81 pixels
Backlit	Yes
Display Languages	Danish, Hungarian, Czech, Croatian, Slovenian, Thai, Slovak, Brazilian Portuguese, English, German, French, Italian, Norwegian, Portuguese, Polish, Finnish, Swedish, Russian, Spanish, Dutch, Greek, Turkish, Bulgarian, Serbian, Romanian, Catalan, Japanese, Chinese, Korean
Features	Anti-glare
	Miscellaneous
Connections	Headset jack / RJ-9
Hearing Aid Compatible	Yes
Placing / Mounting	Wall-mountable, table-top
Included Accessories	Power adapter
Pricing Type	Refurbished
Compliant Standards	VCCI Class B ITE, CISPR 22 Class B, CISPR 24, EN 60950, EN 61000-3-2, IEC 60950, EN 61000-3-3, EN55024, UL 60950, EN50082-1, EN55022 Class B, ICES-003 Class B, EN 61000-6-1, ACA TS001, AS/NZS 60950-1, CSA C22.2 No. 60950-00, ADA, FCC CFR47 Part 68, FCC CFR47 Part 15 B
	Power
Туре	Power adapter - external
	Dimensions & Weight (Base)
Width	7.4 in
Depth	8.1 in
Height	6.5 in
Weight	2.2 lbs
	Manufacturer Warranty
Service & Support	Limited warranty - 1 year





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